

PCM Technology Oy's Terms of delivery 2018

1. PCM Technology Oy's terms of delivery shall be applied for deliveries made outside from Finland. Terms of delivery are valid until further notice. In these terms, the "Vendor" shall mean PCM Technology Oy and the "Purchaser" shall mean the customer.
2. Pricing is based on the Vendor's stock prices valid on the date of order. Prices for project are given in separate offer sent by the Vendor case-by-case. The Vendor's offers are valid 1 (one) month from the date of offer if not otherwise agreed.
3. Offer-based trade contract is concluded when the Purchaser accepts the Vendor's order confirmation without changes. Stock trade contract is concluded once the Vendor has confirmed the order. The Vendor shall send order confirmation to the Purchaser within 1 (one) business day. The Purchaser shall make changes and remarks to confirmation within 1 (one) business day once confirmation has been sent. The Vendor is entitled to invoice all products specially produced for the Purchaser's order if cancellation is done after 1 (one) business day.
4. The Purchaser shall provide recipient's name and telephone number once offer-based trade if the order shall be delivered directly to end customer.
5. In the event that delivered goods are defective or the delivery is incomplete, the Purchaser shall inform of the defect the Vendor in writing within 10 (ten) business days of the date of receiving the goods.
6. All visual transport damages on parcel or pallet shall be notified to transport document when parcel or pallet is received. Notification will ensure compensation in the event of product damages inside parcel or pallet.
7. The return of goods shall always be separately agreed between the Vendor and the Purchaser. The Vendor shall compensate 80 % of the value determined at the time of purchase if the goods and their packaging are in a flawless condition at the time of return. The Purchaser shall return the goods at their own expense. The reimbursement shall be provided to the Purchaser after the Vendor has received and checked the goods and the Purchaser has accepted the Vendor's proposal of the reimbursement. Any damages in products or packaging will reduce the reimbursement and shall be agreed by the Vendor and the Purchaser separately. Products specifically sourced for the customer will be reimbursed according separate agreement and the reimbursement will be between 30-80 % of the value of the product.
8. In the event of a delay notification will be sent to the Purchaser promptly, latest on the confirmed delivery date. At the same time the reason for the delay and new date of delivery shall also be given.
9. The Vendor shall send invoice after delivery. The Purchaser shall give notification of incorrect invoice within 7 (seven) business days after receiving the invoice. The Purchaser shall perform the payment according agreed payment term. In case of failure in payment, the Purchaser shall inform the Vendor about delay before the due date and make arrangement for new payment time. A penalty interest and collection costs will be charged by the Vendor for delayed payment. In case the invoice is incorrect in some respect, the correct parts of the invoice shall be paid by the due date. The Vendor is entitled to rescind new deliveries if the Purchaser has failed to make payment.
10. At the time of delivery the goods shall conform to the requirements of the laws and regulations in force. The Purchaser shall be liable of accuracy concerning use of the product.